

Return form

Goodwill



In order to process your request promptly and effectively, please fill out the form below. Please understand that we cannot process your return request without the corresponding information.

Please note that returns are entirely goodwill cases.

Please fill in all mandatory fields (marked with *) and send the form to your contact at Klaus Faber AG.

Contact information:

company*

last name*

first name*

email*

phone number

Order information:

customer no.*

faber delivery note no.*

your order no.

your process no.

Position information (on the Faber delivery note):

position*	packaging no.*	item	quantity

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Additional message/reason for return request*:

You will find the packaging numbers on your delivery note:

Klaus Faber AG Europallee 33 66113 Saarbrücken Germany T +49 681 9711-0 info@faberkabel.de www.faberkabel.de	Vorstand Management Board: Jaschán Krümmel, Dr. Jero Aridi, Dr.-Ing. Falko Schröter Aufsichtsratsvorsitzender Supervisory Board: Fred Metzken Arbeitsgericht District Court Saarbrücken HRB 12715 Ust-IdNr. VAT ID No. DE81237924 Zertifiziert nach DIN EN ISO 9001 Certification	Bankverbindungen Bank Details Bank 1 Saar e.G. DE63 5919 0000 0000 3130 09 SARADE55XXX Deutsche Bank AG DE52 5907 0000 0244 4222 00 DEUTDE33XXX Sparkasse DE64 5905 0101 0082 1260 53 SAKSDE55XXX Hypo Vereinsbank / UniCredit Bank AG DE87 5902 0090 0001 7501 00 HYVEDE33XXX	IBAN DE63 5919 0000 0000 3130 09 DE52 5907 0000 0244 4222 00 DE64 5905 0101 0082 1260 53 DE87 5902 0090 0001 7501 00	BIC (Swift) SARADE55XXX DEUTDE33XXX SAKSDE55XXX HYVEDE33XXX	<i>Es gelten die Liefer- und Zahlungsbedingungen (L+Z) der Klaus Faber AG in der jeweils aktuellen Fassung, die auf der Internetseite www.klausfaber-ag.com veröffentlicht sind. Gerne lassen wir Ihnen, sollten Sie dies wünschen, unsere Liefer- und Zahlungsbedingungen in gedruckter Form zukommen. The current terms and conditions of the Klaus Faber AG apply. They can be found at www.klausfaber-ag.com.</i>						
Klaus Faber AG · Postfach 10 09 32 · 66009 Saarbrücken			Lieferadresse / Delivery Address / Destinataire [Redacted]			Delivery note					
			Kundenbestelldaten / Customer Reference / Référence client [Redacted]			Beleg-Nr. / Voucher Nr. / No. du document [Redacted]	Kunden-Nr. / Cust. Nr. / No. du client [Redacted]	Seite / Page 1	Datum / Date 09/05/24		
						Liefersch.-Nr. / Delivery Note / Bon de livraison [Redacted]	Liefersch.-Datum / Delivery Date / Date de livraison [Redacted]	03:29 T32 Warehouse: 10			
			Interne Daten K5 Shipment number : [Redacted]								
os	Qty.	Item desc.	Col	Packing	Qty.	Number	SZ	Text	Weight kg net gross	COO	
Packaging details											
+441709856015 CAT PRESCOTT UNBEDINGT VORHER AVISIEREN DAP DONCASTER											
1	50	NSHXAF0E 01X120 1.8/3KV BK		Drum	50	10693854	07	One way drum (Item number: 050355) DOP-Nr.: NSHXAF0E_AC_17 Klaus Faber AG, 66113 Saarbrücken https://shop.faberkabel.de/out/downloads/uploads/dop/de/dop/nshxafoe_ac_17.pdf https://www.faberkabel.de/upload/files/produkte/de/REACH-Info/cas_1067-53-4_ac.pdf	67	92	IT
hen receiving the goods, please check carefully on receipt and in case of loss or damage, ark clearly on the CMR waybill and have it countersigned by the driver. Later claims on the ncompleted delivery or mechanical damages / damages in transit will NOT be accepted. eliveries are subject to retention of title.											
Goods received + inspected /date			Term of delivery forwarder 30 CIP			Delivery date BIS 17.05.2024			Total weight kg 67 92		

Thank you for using our return form. We will check your request as soon as possible and send you an appropriate offer if necessary. Until then, we ask for your patience.